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July 28, 2005 **Via Overnight**

Ms. Beth O'Donnell Executive Director Kentucky Public Service Commission

211 Sower Blvd.

Frankfort, KY 40602-0615

RE: Administrative Case No. 2005-00186; Verizon Affiliates

Responses to Commission and Attorney General Data Requests

Dear Ms. O'Donnell:

Enclosed for filing are the original and five (5) copies the responses of Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance and NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions (together, "Verizon Affiliates") to the Commission and Attorney General Data Requests in the above-referenced proceeding. One copy of these responses is being filed with the Office of the Attorney General, Office of Rate Intervention.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided. Any questions you may have pertaining to this filing may be directed to me at (407) 740-3002 or via email at cwightman@tminc.com. Thank you for your assistance.

Sincerely

Connie Wightman
Consultant to

Verizon Affiliates

cc: Office of the Attorney General, Rate Intervention

Bryan Smith Cheryl Powers

file: VES - KY, VLD - KY

tms: kyX0510

Administrative Case No. 2005-00186; Verizon Affiliates Responses to Commission and Attorney General Data Requests

Questions

1) Does the utility offer a plan that is described, named, or marketed as "unlimited'? If yes, identify and describe the plan and provide copies of the tariff sheets on which the plans can be found.

Yes. Bell Atlantic Communications, Inc. d/b/a/ Verizon Long Distance (VLD) offers the following unlimited direct-dialed domestic calling plans - Plans K, N and Business Unlimited Long Distance Service. (See tariff sheets enclosed.)

NYNEX Long Distance Company d/b/a/ Verizon Enterprise Solutions (VES) offers the Business Unlimited Long Distance Service Plan. (See tariff sheets enclosed.)

2) If the utility has an "unlimited" plan, are there use restrictions or other limitations on the plan? If yes, describe these restrictions and reference the utility's tariff.

The tariffs set forth the restrictions and limitations of these plans and we refer the Commission to the tariffs for a complete view of the terms and conditions of these plans.

Generally speaking, all of the unlimited plans specify what class of customer qualifies to purchase the plan (e.g., business with fewer than 25 dial tone lines or residential customer) and what type of local service the customer must subscribe to in order to purchase the unlimited direct-dialed long distance plan. All of the unlimited long distance plans specify that the unlimited service is intended for voice use only and not for data. The tariffs also provide information on the types of use that are not appropriate (e.g., autodialing). In addition, Plans N and K state that usage substantially above average for customers on the respective plans will disqualify the customer from the plans.

Tariff references:

VLD Plan K -- KY PSC Tariff No. 2, Section 3.6.9

VLD Plan N - KY PSC Tariff No. 2, Section 3.6.11

VLD Business Unlimited Long Distance Plan - KY PSC Tariff No. 2, Section 3.7.5

VES Business Unlimited Long Distance Plan -- KY PSC Tariff No 3, Section 3.10

3) How and when are customers or potential customers notified of the limitations on the unlimited plan? Describe the notification.

None of the unlimited plans is currently marketed in Kentucky. However, in other states where VLD and VES proactively market the unlimited plans, customers and potential customers are notified of limitations in marketing materials as well as during the ordering

process. All customers are sent welcome materials after an order has been processed that describe the limitations of the unlimited plan. In addition, if the company determines that a customer no longer qualifies for a plan, the company will remind the customer of the plan limitations before the Company suspends, restricts, or cancels the Customer's service, or otherwise changes the customer to another calling plan.

A typical Plan K welcome letter would, for example, contain the following type of language:

"Verizon Freedom Plan is for residential customers. If you have substantially more than average residential use, Verizon Long Distance will regard this as non-residential use and, after notifying you, Verizon Long Distance will change your plan to the Verizon Long Distance TalkTime 30 Plan. Average residential use will be determined by Verizon Long Distance based on the average minutes of long distance usage of the Verizon Freedom Plan by residential customers. Average residential use will exclude use for non-residential purposes."

4) If third parties (agents, telemarketers, consignees, etc.) market, advertise, or otherwise offer end-users the utility's unlimited plan, explain how those "marketers" are required to verify compliance with the notice requirements.

To date, VLD and VES have not marketed or advertised the unlimited plans in Kentucky. If at some point the companies decide to market the unlimited plans through third party agents, we will specify what marketing materials they may use and ensure that appropriate disclaimers are included in those marketing materials. Our third party marketers are contractually bound to use only the marketing and advertising materials that we approve.

5) Assuming a customer has subscribed to an "unlimited" plan that has use limitations, is the customer notified when the limitations are exceeded? If yes, how is the customer notified?

If a customer violates the plan terms and conditions, the company will notify the customer either by telephone or by letter.

- 6) How and when are customers notified that changes have been made to the plan?
 - If there is a change to the plan, the customer will get prior written notice, typically by bill message or letter.
- 7) Are customers able to check the number of minutes they have used in order to determine if they will exceed the plan's limitations?

No.

8) Explain why the utility markets, names, or describes a plan as "unlimited" when limits on the plan exist.

For customers who comply with the plan terms and conditions, all domestic, direct dialed long distance calling is covered under the monthly plan price and the service is therefore an unlimited service for that customer. However, in order to safeguard the company from abuse, we place limitations on the service. We will not disqualify a customer from our unlimited plans without prior notice.

9) Explain how the utility ensures that the unlimited plan is offered and the rates, terms and conditions of service are applied without discrimination as required by KRS 278.170(1).

Ethical sales practices training is conducted throughout all our channels. Call monitoring at our sales centers ensure sales practices are met.

10) Provide summary records of all complaints received by the utility regarding any unlimited plans offered in Kentucky since January 1, 2001. Include the date that the complaint was opened, customer class, description of complaint, description of complaint resolution, and date that the complaint was closed.

There have been no complaints to date.

Attorney General's Office Data Requests

1) Provide copies of all advertisements, regardless of medium, solicitations, and explanations provided to the public to introduce, explain and/or market any plan labeled or otherwise described as "unlimited." In the event that the medium used is audio or video in nature, a transcript of same is deemed sufficient.

We do not currently market any of unlimited plans in Kentucky. Accordingly, we do not have any sample Kentucky advertisements.

2) Provide a copy of any and all contracts signed by customers who have participated or are participating in a plan labeled or otherwise described as "unlimited." This request seeks only a copy of the blank contract(s), not the executed contract for every customer.

There are no contracts with Kentucky customers for our unlimited services.

Administrative Case No. 2005-00186; Verizon Affiliates Responses to Commission and Attorney General Data Requests

Exhibit I - Referenced Tariff Pages

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan K Service - Unlimited

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A. General Description

Plan K Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers who also subscribe to a qualifying local services package as described below. Plan K Service-Unlimited utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local services package.

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Plan K Service - Unlimited offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic calls. Minutes used for Operator Assisted Calling, Travel Card, Toll Free Service and Directory Assistance are excluded. All calls are recorded in one minute increments.

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B. Qualifying Local Services

The qualifying local services are optional residential service packages or billing arrangements offered by a Verizon local exchange company (in Verizon local exchange company serving areas) or a non-affiliated local exchange company (outside of Verizon local exchange company serving areas) that provide the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The Customer must subscribe to one of the following qualifying package types:

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

- 3.6 Optional Residential Services, (Cont'd.)
 - 3.6.9 Plan K Service Unlimited, (cont'd.)

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- B. Qualifying Local Services, (cont'd.)
 - 1. Type 1 Package

The Type 1 Package is an optional residential service package that provides the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The qualifying residential service package or billing arrangement must offer at least the following at a single package price:

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3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan K Service - Unlimited, (cont'd.)

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B. Qualifying Local Services, (cont'd.)

- 1. Type 1 Package, (cont'd.)
 - a. Individual flat or basic message rate local service with touchtone,
 - b. Applicable service connection charges,
 - c. Unlimited direct dialed intraLATA toll calling service,
 - d. Unlimited direct dialed local directory assistance *, and
 - A choice of calling features from the list provided below. e. Anonymous Call Block, Anonymous Call Rejection, Automatic Busy Redial (*66), Automatic Call Return (*69), Call Block, Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line/Don't Answer, Caller ID, Caller ID with ACB, Caller ID Name and Number (Call Waiting ID), Call Waiting, Call Waiting ID with Name, Caller ID-Number Only, Call Waiting ID Deluxe, Call Intercept, Call Waiting/Cancel Call Waiting, Call Forwarding-Variable, Distinctive Ring, Internet Call Manager, Intercom Extra, Special Call Acceptance, Special Call Forwarding, Speed Dialing 8 and/or 30, Talking Call Waiting, Three Way Calling, Ultra Forward, VIP Alert, Voice Dialing, Home Voice Mail-Standard, Basic Voice Mail, Standard Voice Mail, Deluxe Voice Mail, Deluxe Voice Mail with Pager Notification.

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^{*} This qualifier is not applicable where restrictions on directory assistance apply.

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan K Service - Unlimited, (cont'd.)

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B. Qualifying Local Services, (cont'd.)

2. Type 2 Package

The Type 2 Package is an optional residential service package that provides the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The qualifying residential service package or billing arrangement must offer at least the following for a single package price:

- a. Individual flat or basic message rate local service with touchtone,
- b. Applicable service connection charges,
- c. Unlimited direct dialed intraLATA toll calling service, and
- d. A choice of calling features from the list provided below.

Caller ID, Caller ID with ACB, Call Waiting, Speed Dialing 8 and/or 30, Three-Way Calling, Standard Home Voice Mail with Call Forward Busy Line/Don't Answer, Basic Voice Mail, Standard Voice Mail, Deluxe Voice Mail, Deluxe Voice Mail with Pager Notification.

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3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan K Service - Unlimited, (cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for Plan K Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in Section 3.6.8 of this tariff, unless the Customer selects another Optional Residential Service.

This Plan is available for average residential Customer use. Average residential Customer use will be determined by the Company based on average minutes of use of the Plan by residential Customers served by the Company who subscribe to the Plan. Average residential Customer use will exclude use for non-residential purposes. If a Customer has substantially more than average residential Customer use, the Company may regard such use as non-residential use subject to the Company remedies set forth following. If the Customer uses the Plan for nonresidential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment), as a result of non-residential use. The "applicable notice requirements" referenced above shall be satisfied through a written notification of these provisions in the Welcome Package sent to Customer upon Customer's ordering of service. The Customer will also be notified by telephone or by letter before the Company suspends, restricts, or cancels the Customer's service, or adjusts the charges to Plan F Service (30 Minute Allotment) rates because of nonconforming use as described above.

The Customer who subscribes to Plan K Service - Unlimited is not eligible to participate in any free minutes promotions.

This calling plan is only offered where billing and system capability exists.

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3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan K Service - Unlimited, (cont'd.)

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D. Rates and Charges

1. Application of Charges

A Monthly Recurring (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan K Service - Unlimited. The MRC applies in full each month for each line, beginning with the first full month's bill. In the case of first and last month partial billing cycles the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC as specified below (excluding minutes used for Travel Card, Toll Free Service, Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge

Interstate and international services are provided in accordance with the corresponding interstate and international rate schedules. When service is used for both interstate and intrastate calling, the MRC specified below applies only once.

Monthly Recurring Charge \$15.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 Plan N Service - Unlimited

A. General Description

The Plan N Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in "Qualifying Local Service" below.

This flat rate plan is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling, Travel Card, Toll Free Service and Directory Assistance are excluded.

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3.6 Optional Residential Services, (Cont'd.)

3.6.11 Plan N Service - Unlimited, (cont'd.)

B. Qualifying Local Service

The qualifying local service package is an optional residential service package that provides the Customer with a combination of basic local and intraLATA toll calling services and optional features for one monthly charge. Feature selection is subject to availability. The optional residential service package must include the following:

- a. individual flat or basic message rate local service with touch tone,
- b. unlimited intraLATA toll calling,
- c. applicable service connection charges, and
- d. a choice of up to three calling features, subject to availability, from the list provided below:
- One of the following caller ID services: caller ID with name, call waiting ID
 name, caller ID number only, or call waiting ID deluxe with anonymous call rejection;
- call waiting;
- call forwarding;
- One of the following: call forwarding busy don't answer, call forwarding busy, or call forwarding don't answer;
- distinctive ring
- busy redial
- call return
- speed dialing 8 or 30 codes
- three-way calling

The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she subscribes to a qualifying local service package.

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3.6 Optional Residential Services, (Cont'd.)

3.6.11 Plan N Service - Unlimited, (cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan N Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in Section 3.6.8 of this tariff, unless the Customer selects another Optional Residential Service.

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This Plan is available for average residential Customer use. Average residential Customer use will be determined by the Company based on average minutes of use of the Plan by residential Customers served by the Company who subscribe to the Plan. Average residential Customer use will exclude use for non-residential purposes. If a Customer has substantially more than average residential Customer use, the Company may regard such use as non-residential use subject to the Company remedies set forth following. If the Customer uses the Plan for nonresidential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, internet connections, or autodialing, the Company may immediately suspend restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment), as a result of non-residential use. The "applicable notice requirements" referenced above shall be satisfied through a written notification of these provisions in the Welcome Package sent to Customer upon Customer's ordering of service. The Customer will also be notified by telephone or by letter before the Company suspends, restricts, or cancels the Customer's service, or adjusts the charges to Plan F Service (30 Minute Allotment) rates because of nonconforming use as described above.

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The Customer who subscribes to Plan N Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan N Service - Unlimited may select any International Option, except International Plan K Service - Unlimited.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 Plan N Service - Unlimited, (cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan N Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Travel Card, Toll Free Service, Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge

\$14.95

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Unlimited Long Distance Service

A. General Description

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free and Travel Card voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to all qualifying local services and is subject to all restrictions regarding this service. This service is offered to both single line and multi-line Customers subject to the restrictions noted below.

B. Qualifying Local Services

The Customer must have all qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include:

- 1. Unlimited local exchange calling, and
- 2 Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide unlimited local and IntraLATA calling for a flat rate monthly price.

Issued: June 4, 2004 Effective: June 6, 2004

Issued By:

John Broten, President Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance 1320 N. Courthouse Road, 9th Floor

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Unlimited Long Distance Service, (cont'd.)

C. Limitations of Service

Business Unlimited Long Distance Service is not available with the following local/intraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

The Customer may discontinue enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to either FirmRate or SimpleOptions depending on the Customer's presubscribed service. If there is no other plan on the Customer's account or for single line accounts, the Customer will default to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan unless the Customer selects another Optional Business Service.

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Issued: July 15, 2005 Effective: July 16, 2005

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Unlimited Long Distance Service, (cont'd.)

C. Limitations of Service, (cont'd.)

This service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for resale or autodialing. If the Customer uses this service for any non-eligible purpose, as described above, the Company may immediately suspend, restrict or cancel the service pursuant to this tariff. The Company may also adjust the charges to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan, as a result of the Customer's use of the service for non-eligible uses as set forth herein. The Company will notify the Customer if it appears upon review of the usage patterns that a potential misuse of the service is occurring. In such event, the Customer will be offered an opportunity to explain any apparent misuse of service prior to implementation of corrective measures described herein.

This calling plan is only offered where billing and system capabilities exist.

Issued: July 15, 2005 Effective: July 16, 2005

Issued By: John Broten, President

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3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Unlimited Long Distance Service, (cont'd.)

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D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information services, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Travel Card and Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free and Travel Card calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

2. Rates

Monthly Recurring Charge, per line	\$30.00	
Toll Free, per minute	\$0.06	
Domestic Travel Card, per minute	\$0.36	(N)

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John Broten, President

Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance

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Kentucky P.S.C. Tariff No. 3 First Revised Page 63.1 Cancels Original Page 63.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.10 Business Unlimited Long Distance Service

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3.10.1 General Description

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free and Travel Card voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and be subject to all restrictions regarding this service. This service is offered to both single line and multi-line customers subject to the restrictions noted below.

3.10.2 Qualifying Local Services

Customers must have both qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include both:

- 1. Unlimited local exchange calling, and
- 2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price.

Issued: April 16, 2004 Effective: April 17, 2004

3.10 Business Unlimited Long Distance Service, (cont'd.)

3.10.3 Limitations of Service

Business Unlimited Long Distance Service is not available with the following local/IntraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

Customers may discontinue their enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service Service and remains presubscribed to the Company's service will default to the plan on the main business account. If there is no other plan on the account or for single line accounts, the Customer will default to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan unless the Customer selects another Optional Business Service.

This service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for resale or autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan as a result of the Customer's use of the service for non-eligible uses as set forth herein.

This calling plan is only offered where billing and system capabilities exist.

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Issued: July 15, 2005 Effective: July 16, 2005

3.10 Business Unlimited Long Distance Service, (cont'd.)

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3.10.4 Rates and Charges

A. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information service, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Travel Card and Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free and Travel Card calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

B. Rates

Monthly Recurring Charge, per line	\$30.00
Toll Free, per minute	\$0.06
Domestic Travel Card, per minute	\$0.36

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